



THE ENTOURAGE EXCLUSIVE MEMBER RETREAT

THE ENTOURAGE EXCLUSIVE MEMBER RETREAT DAYDREAM ISLAND 8 - 14 SEPTEMBER 2024

TERMS & CONDITIONS

1. General

- 1.1. The Entourage and all third party suppliers involved in the organisation and execution of the retreat will comply with the regulations by the NSW Government.
- 1.2. All attendees are responsible to comply with [Government regulations for entry](#) in Fiji.
- 1.3. Some travelers may be asked for proof of medical insurance.
- 1.4. The Entourage is not responsible for your expenses incurred in preparation for any canceled experience such as airline tickets, loss of work, and/or other costs associated with preparing for your trip.
- 1.5. The Entourage does not take responsibility for any risks, injuries or damages, known or unknown, which might incur as a result of participating in the retreat, including any travel and any or all activities done as part of the program, or as an individual at the accommodation and facilities provided.
- 1.6. Travel insurance is highly recommended.

2. Payment

- 2.1. Bookings are confirmed only upon full pre-payment via our online payment portal. Once your booking has been made, your spot at the retreat - including accommodation, meals and all other inclusions is confirmed and no refunds or transfers can be offered in case of you, the member, wishing to cancel.
- 2.2. No spots can be held or taken over the phone or email.
- 2.3. All tickets and payments are non-refundable.
- 2.4. Exceptions to the cancellation policy cannot be made for any reason. We do not offer credit for a guest arriving late or leaving early.
- 2.5. There are no discounts for late arrivals or early departures.
- 2.6. All prices are in AUD and per person.
- 2.7. Upon payment you agree and accept our Booking Terms and Conditions for The Entourage Exclusive Member Retreat, September 2024.



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3. Cancellation Policy

- 3.1. All cancellations must be received in writing to wow@the-entourage.com.
- 3.2. If you are no longer able to attend, you may source another member within the member community to replace your spot. This has to be requested in writing to wow@the-entourage.com and is subject to approval. If no replacement can be found your full payment will be forfeited.
- 3.3. You, the member is responsible to ensure flights, travel insurance and any components booked outside of this retreat are canceled and will adhere to the cancellation policy of each individual supplier.

4. Force Majeure

- 4.1. The performance of this Agreement is subject to termination without liability upon the occurrence of any circumstance beyond the control of either party – such as acts of God, war, government regulations, disaster, civil disorder, or curtailment of transportation facilities – to the extent that such circumstance makes it illegal or impossible to provide or use third party facilities and services.

5. Use of Written and Photographic Material

- 5.1. If you provide feedback through one of our surveys, on social media or via email, we may use this in marketing content.
- 5.2. Any photographs and videos taken by The Entourage of attendees or taken by you in and around the retreat may be used by us for marketing purposes.